

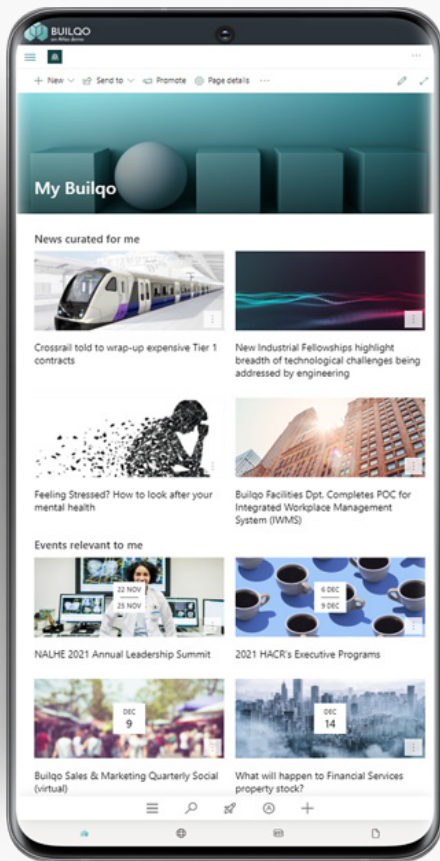


Laing O'Rourke **cuts costs and accelerates transformation with Atlas**

 **Size**
14,000+ people

 **Vertical**
Construction & engineering

With over 150 years of experience, Laing O'Rourke is the largest privately-owned construction company in the UK and provides building infrastructure, modular manufacturing, investment and development, and support services.



LAING O'ROURKE

Project goal

Laing O'Rourke needed a robust, user-friendly digital platform to accelerate digital transformation and help deliver and manage complex projects.

The project

Atlas, with its communications, collaboration and knowledge capabilities, allowed the company to leverage their existing Microsoft 365 investment.

The results

With Atlas the company enhanced the employee experience, increased productivity for more than 6,000 employees, provided better outcomes for clients and reduced operating costs.

Challenge

Laing O'Rourke needed a robust, user-friendly digital platform to support its digital transformation effort. This would help their staff deliver complex projects in accordance with correct procedures and policies, and ultimately, to provide a superior client experience. The company had an intranet that had become a dumping ground for information with no obvious home. As the organization adopted new systems, inconsistency and incompatibility issues grew.

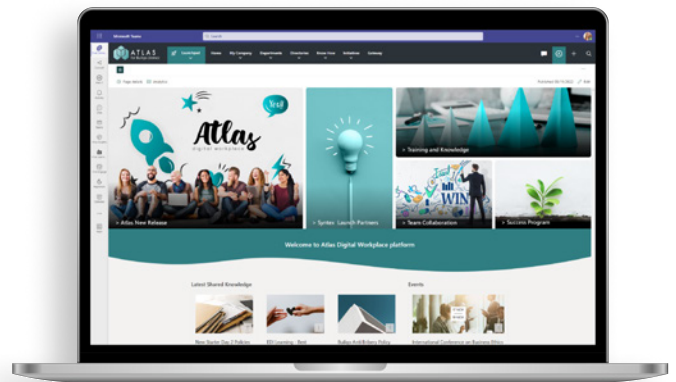
Unintuitive systems didn't permit easy global access to information, and lack of structure and inconsistent internal processes further hindered progress.

The leadership team decided they needed a policy and procedure management system and communication platform that would make knowledge easily accessible and shareable. It needed to accommodate their workforce's wide-ranging IT competencies, and better enable their people to deliver their clients' complex projects.

★ Solution

Laing O'Rourke wanted a future-proof, scalable solution with innovation built into its core, one with a roadmap and upgrade methodology to keep the company ahead of the technology curve.

Atlas was chosen as "the fastest way to have an integrated system and to enable a set-up with minimum fuss using the systems and structures that we had already developed," said Josh Murray, Group Human Capital and Corporate Affairs Director.



● Implementation

In the discovery phase, the Atlas team worked closely with the Laing O'Rourke stakeholders and teams to establish the main priorities. These included findability and usability, ISO 9001 compliance, intuitive workstreams and getting the most value from Microsoft 365.

Once the outcomes were agreed, the Atlas Digital Workspace was implemented, complete with out-of-the-box communications, collaboration and knowledge capabilities.

Atlas was installed within the company's Microsoft 365 tenant and Azure infrastructure, leveraging Laing O'Rourke's existing Microsoft 365 licenses, security/compliance settings and Active Directory, which means the company is able to maximize their Microsoft investment.

Results

Atlas has revolutionized how people work. Employees now have up-to-date information and enjoy an intuitive user experience and the processes are consistent with the company's business model. Laing O'Rourke now enjoys:

Increased productivity

for more than 6000 employees through a single platform from which to navigate all projects, providing better governance around policies and critical issues.

Improved employee experience

through a sharper interface with better navigation and improved findability.

Cost and time savings

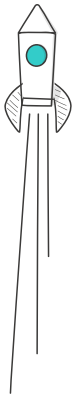
by shutting down other disparate systems.

The Future

The Atlas Digital Workspace will keep pace with new developments in Microsoft technology through Atlas updates.

As users add and share their knowledge via the system, they help grow the organization's collective intelligence and make consistent productivity gains.

All this puts Laing O'Rourke on track to being a digital leader in the construction sector.



- Increased employee productivity and engagement.
- Reduced costs by leveraging current technology.
- E-learning modules give the company assurance that employees understand critical procedures.
- Better outcomes for customers through more efficient project management.
- Atlas was launched during the first Covid lockdown in the UK, making the transition to remote work easier for everyone.
- Atlas provides a single source of truth for employees and projects.
- Atlas has changed the nature of work at Laing O'Rourke, accelerating the company's digital transformation initiatives.

"Combining Laing O'Rourke's ambition to be a digital leader in the construction industry with ClearPeople's IP, skills and expertise in the Microsoft cloud stack has proven to be a powerful mix. We are experiencing tangible outcomes and very positive feedback from across the business. One of the obvious benefits of the investments we have made is that we are far better placed to deliver outstanding outcomes for our customers."

Ryan MacNamee
Group CIO Laing O'Rourke

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